

OCRIS LOGGER - FAILURE TO BACKUP THE SQL DATABASE

Applies to Microsoft SQL Server 2005

Symptom: User tries to make a backup of the database by using the utility within OCRIS and an error message occurs.

There have been two reasons found for this to occur:

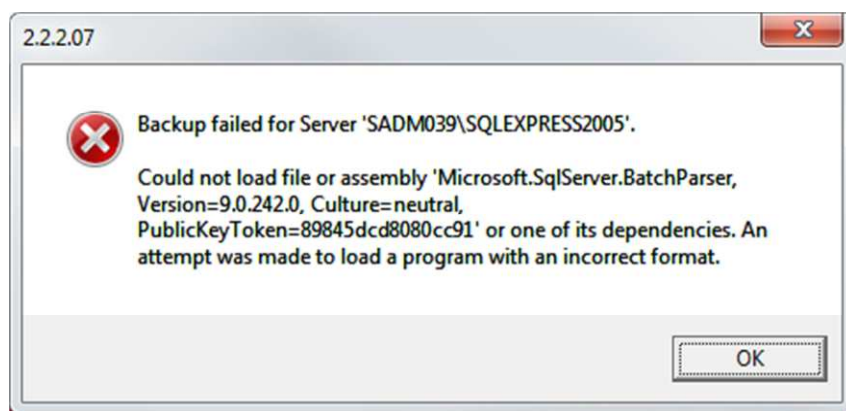
USER WRITE PERMISSIONS

The user does not have adequate write permissions to save the file in the location they are trying to save to. The Ocris Logger displays an error message to this effect.

To get around this the user can write to a location that they have adequate permissions to write to. A good place to start would be C:\TEMP\ on the local machine that OCRIS and the database are stored on.

“COULD NOT LOAD FILE OR ASSEMBLY” TYPE ERRORS

If the user gets an error message like the following:



Where the Error Message reads:

Assembly 'Microsoft.SqlServer.Smo' references assembly 'microsoft.sqlserver.batchparser, version=9.0.242.0, culture=neutral, publickeytoken=89845dcd8080cc91.', which is not present in the current database. SQL Server attempted to locate and automatically load the referenced assembly from the same location where referring assembly came from, but that operation has failed (reason: 2(error not found)). Please load the referenced assembly into the current database and retry your request.

OR

Could not load file or assembly 'Microsoft.SqlServer.BatchParser, Version=9.0.242.0, Culture=neutral, PublicKeyToken=89845dcd8080cc91' or one of its dependencies. An attempt was made to load a program with an incorrect format.

The solution may be to download and install one of the update packages found on the Microsoft web help page:

“Feature Pack for Microsoft SQL Server 2005 - November 2005”

Depending on your machine type (32-bit or 64-bit), choose suitable download below:

Direct link to the download (correct at the time of writing):

- The [SQLServer2005_XMO_x64.msi](#) worked on Vista 64 bit and Windows 7 64 bit.

http://download.microsoft.com/download/4/4/D/44DBDE61-B385-4FC2-A67D-48053B8F9FAD/SQLServer2005_XMO_x64.msi

- The [SQLServer2005_XMO.msi](#) worked on Windows XP 32 bit

http://download.microsoft.com/download/4/4/D/44DBDE61-B385-4FC2-A67D-48053B8F9FAD/SQLServer2005_XMO.msi

Restart the machine or service:

After installing this update, the SQL Agent service must be restarted or the machine re-booted if you can't simply restart the service.

If you encounter further problems, please contact Expedio using the contact details below, or by using the **OCRIS HELP > CUSTOMER FEEDBACK** menu option (this will send an email to Expedio support if your machine is connected to the internet).

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