

OCRIS – UPDATE DATABASE FROM .ODBU FILE

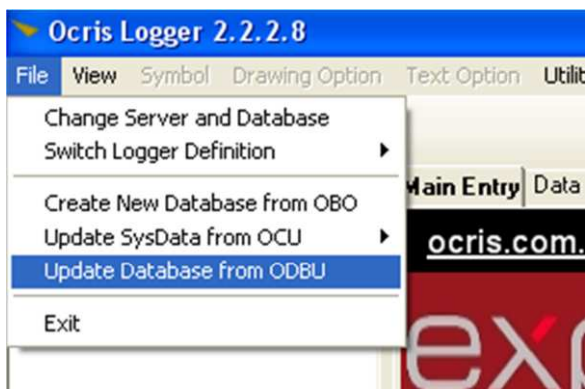
There may be occasions when you need to apply an update to the underlying OCRIS database.

For example, we may need to make a correction to invalid data that is preventing an export, or you may wish to add Custom Validation objects to your database.

In these circumstances, we would provide you or your Systems Administrator with a special **ODBU** file.

These files contain encrypted commands that will update the underlying database without otherwise impacting on your logger configuration.

You can select a menu option within OCRIS to choose an ODBU file and execute the commands in it. You will be given the opportunity to run an OXO Export beforehand, and the release notes provided with any ODBU file should advise whether or not this is required.



You will be notified on completion of the ODBU update, and then OCRIS will automatically restart.

NOTE FOR ADMINISTRATORS

If you have OCRIS running on more than one PC, it is important to ensure that the .ODBU updates are applied to ALL of your OCRIS installations, unless advised otherwise in the release notes that accompany the ODBU file (for example, if the ODBU has been provided to fix a data issue that is only occurring on one machine).

If you encounter further problems, please contact Expedio using the contact details below, or by using the **OCRIS HELP > CUSTOMER FEEDBACK** menu option (this will send an email to Expedio support if your machine is connected to the internet).

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